

Sure Signal works with my wife's phone which is registered but seems to give my phone a poor signal which frequently drops out

All lights on

Speed test: <http://www.speedtest.net/my-result/5563941813>

IP address: 31.53.144.48

Microsoft Windows [Version 10.0.10586]

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C:\Users\COLIN>tracert 212.183.133.177

Tracing route to 212.183.133.177 over a maximum of 30 hops

```
 1  24 ms  2 ms  2 ms BThomehub.home [192.168.1.254]
 2   7 ms  8 ms  7 ms 217.32.141.2
 3   8 ms  7 ms  8 ms 217.32.140.206
 4  10 ms 10 ms 10 ms host109-159-245-18.range109-159.btcentralplus.com [109.159.245.18]
 5  10 ms 12 ms 10 ms 31.55.164.35
 6  11 ms 13 ms 10 ms 31.55.164.107
 7  10 ms 10 ms 10 ms acc1-10GigE-0-3-0-5.bm.21cn-ipp.bt.net [109.159.248.116]
 8  18 ms 17 ms 14 ms core2-te-0-4-0-4.ilford.ukcore.bt.net [109.159.248.6]
 9  15 ms 15 ms 16 ms peer6-te0-9-0-17.telehouse.ukcore.bt.net [213.121.193.158]
10  26 ms 18 ms 17 ms t2c3-et-8-1-0-0.uk-lon1.eu.bt.net [166.49.211.240]
11  15 ms 16 ms 58 ms 166-49-211-254.eu.bt.net [166.49.211.254]
12  *      *      *      Request timed out.
13  *      *      *      Request timed out.
14  *      *      *      Request timed out.
15  *      *      *      Request timed out.
```

16 * * * Request timed out.
17 * * * Request timed out.
18 * * * Request timed out.
19 * * * Request timed out.
20 * * * Request timed out.
21 * * * Request timed out.
22 * * * Request timed out.
23 * * * Request timed out.
24 * * * Request timed out.
25 * * * Request timed out.
26 * * * Request timed out.
27 * * * Request timed out.
28 * * * Request timed out.
29 * * * Request timed out.
30 * * * Request timed out.

Trace complete.

C:\Users\COLIN> 42160529394 5 10 ms 12 ms 10 ms 31.55.164.35

'42160529394' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 6 11 ms 13 ms 10 ms 31.55.164.107

'6' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 7 10 ms 10 ms 10 ms acc1-10GigE-0-3-0-5.bm.21cn-ipp.bt.net
[109.159.248.116]

'7' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 8 18 ms 17 ms 14 ms core2-te-0-4-0-4.ilford.ukcore.bt.net [109.159.248.6]

'8' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 9 15 ms 15 ms 16 ms peer6-te0-9-0-17.telehouse.ukcore.bt.net
[213.121.193.158]

'9' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 10 26 ms 18 ms 17 ms t2c3-et-8-1-0-0.uk-lon1.eu.bt.net [166.49.211.240]

'10' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 11 15 ms 16 ms 58 ms 166-49-211-254.eu.bt.net [166.49.211.254]

'11' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 12 * * * Request timed out.

'12' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 13 * * * Request timed out.

'13' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 14 * * * Request timed out.

'14' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 15 * * * Request timed out.

'15' is not recognized as an internal or external command,

operable program or batch file.

```
C:\Users\COLIN> 16 * * * Request timed out.
```

'16' is not recognized as an internal or external command,
operable program or batch file.

```
C:\Users\COLIN> 17 * * * Request timed out.
```

'17' is not recognized as an internal or external command,
operable program or batch file.

```
C:\Users\COLIN> 18 * * * Request timed out.
```

'18' is not recognized as an internal or external command,
operable program or batch file.

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C:\Users\COLIN> 19 * * * Request timed out.
```

'19' is not recognized as an internal or external command,
operable program or batch file.

```
C:\Users\COLIN> 20 * * * Request timed out.
```

'20' is not recognized as an internal or external command,
operable program or batch file.

```
C:\Users\COLIN> 21 * * * Request timed out.
```

'21' is not recognized as an internal or external command,
operable program or batch file.

```
C:\Users\COLIN> 22 * * * Request timed out.
```

'22' is not recognized as an internal or external command,
operable program or batch file.

```
C:\Users\COLIN> 23 * * * Request timed out.
```

'23' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 24 * * * Request timed out.

'24' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 25 * * * Request timed out.

'25' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 26 * * * Request timed out.

'26' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 27 * * * Request timed out.

'27' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 28 * * * Request timed out.

'28' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 29 * * * Request timed out.

'29' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 30 * * * Request timed out.

'30' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN>

C:\Users\COLIN>Trace complete.

'Trace' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 5 10 ms 12 ms 10 ms 31.55.164.35

'5' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 6 11 ms 13 ms 10 ms 31.55.164.107

'6' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 7 10 ms 10 ms 10 ms acc1-10GigE-0-3-0-5.bm.21cn-ipp.bt.net
[109.159.248.116]

'7' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 8 18 ms 17 ms 14 ms core2-te-0-4-0-4.ilford.ukcore.bt.net [109.159.248.6]

'8' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 9 15 ms 15 ms 16 ms peer6-te0-9-0-17.telehouse.ukcore.bt.net
[213.121.193.158]

'9' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 10 26 ms 18 ms 17 ms t2c3-et-8-1-0-0.uk-lon1.eu.bt.net [166.49.211.240]

'10' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 11 15 ms 16 ms 58 ms 166-49-211-254.eu.bt.net [166.49.211.254]

'11' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 12 * * * Request timed out.

'12' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 13 * * * Request timed out.

'13' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 14 * * * Request timed out.

'14' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 15 * * * Request timed out.

'15' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 16 * * * Request timed out.

'16' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 17 * * * Request timed out.

'17' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 18 * * * Request timed out.

'18' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 19 * * * Request timed out.
'19' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 20 * * * Request timed out.
'20' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 21 * * * Request timed out.
'21' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 22 * * * Request timed out.
'22' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 23 * * * Request timed out.
'23' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 24 * * * Request timed out.
'24' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 25 * * * Request timed out.
'25' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\COLIN> 26 * * * Request timed out.
'26' is not recognized as an internal or external command,
operable program or batch file.


```
C:\Users\COLIN> 27 * * * Request timed out.  
'27' is not recognized as an internal or external command,  
operable program or batch file.
```

```
C:\Users\COLIN> 28 * * * Request timed out.  
'28' is not recognized as an internal or external command,  
operable program or batch file.
```

```
C:\Users\COLIN> 29 * * * Request timed out.  
'29' is not recognized as an internal or external command,  
operable program or batch file.
```

```
C:\Users\COLIN> 30 * * * Request timed out.  
'30' is not recognized as an internal or external command,  
operable program or batch file.
```

```
C:\Users\COLIN>  
C:\Users\COLIN>Trace complete.  
'Trace' is not recognized as an internal or external command,  
operable program or batch file.
```

```
C:\Users\COLIN>
```