

## More bars, faster websites.

We'll show you how your Vodafone Sure Signal can boost the 3G signal in your home or office.

Before you start up, please make sure that you have:

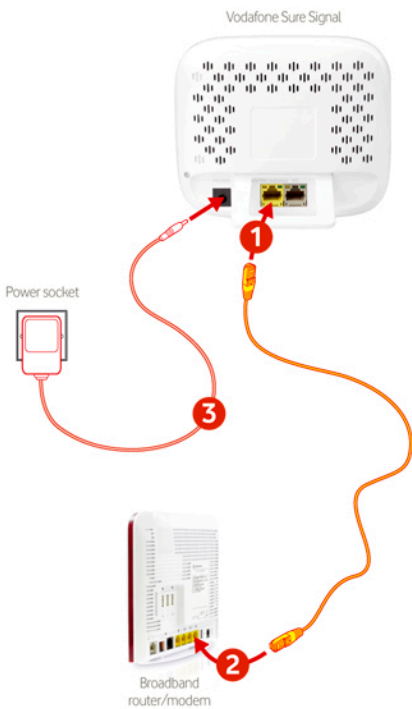
- 1 a fixed broadband modem or modem/router
- 2 your Vodafone 3G phone or device
- 3 a nearby mains power socket.

## How the Vodafone Sure Signal works

The Sure Signal contains a small 3G transmitter and receiver, which it uses to connect with registered 3G phones, laptops with internal 3G modems, and USB 3G modem sticks, rather like a Wi-Fi network does.

It then relays calls, emails and internet access through your existing broadband connection.

You will get the best results if you position your Sure Signal as centrally as possible, and avoid putting it too close to metal objects or other transmitters (like Wi-Fi routers).



## Quick setup

- 1 plug the supplied yellow Ethernet cable into the yellow Ethernet port (connector) labelled ROUTER/MODEM on your Sure Signal
- 2 plug the other end of the yellow cable into a spare Ethernet port on your broadband router/modem\*
- 3 plug your Sure Signal into the mains power supply – you will see the front red Power light turn on.

### Automatic configuration

Your Sure Signal will now start its configuration process. This is fully automated and may take up to an hour to complete.

- first, the System (📶) and Phone (📞) lights will flash. When the Sure Signal has established an internet connection with Vodafone, the Phone light will go out – this may take up to 10 minutes.
- the System (📶) light will carry on flashing, then the Phone (📞) light will briefly flash again, while the rest of the configuration is completed.
- when the System (📶) light stays lit you should now have full 3G signal strength on your phone or a fast internet connection on a USB modem.

Once it's set up we recommend that you leave it plugged in at all times to maintain service and optimise performance.

### If the configuration doesn't complete

- if the Phone (📞) light hasn't gone out after the first 10 minutes: this indicates that although a connection has been made with Vodafone, your Sure Signal may not be activated. Please note that it may take up to 3 days to activate your account.
- if both the Phone (📞) and System (📶) lights are off after the first 10 minutes: this means the Sure Signal can't connect to Vodafone. Check your Broadband connection and firewall settings.
- the Sure Signal will automatically restart the configuration process after another 5 minutes.

## FAQs

### How do I check that my mobile is using the Vodafone Sure Signal?

The Phone light (📞) on the Sure Signal will be on while your phone is in use.

### Why won't my phone connect to the Vodafone Sure Signal?

The Sure Signal supplies a 3G signal. If your phone is a 3G phone, please check it is set to use the 3G service.

Check whether the maximum number of simultaneous users (4) has been reached.

### If I leave my Vodafone Sure Signal plugged in all the time, how much electricity will it use?

The Sure Signal uses about the same power as a typical Wi-Fi router.

### What are the radio frequency emissions from the Vodafone Sure Signal?

The Sure Signal emits a lower level of emissions than a standard wireless router.

### The power light | keeps flashing. What does this mean?

The Sure Signal has a fault. Please contact Vodafone.

### The System light (📶) is not staying lit

Please check that all the cables are plugged in securely.

Also, check whether your broadband connection is working properly.

### Since I plugged my Vodafone Sure Signal in I have been unable to connect my PC to the internet via Wi-Fi. Is there a fault?

No, but if the Sure Signal is situated too close to your Wi-Fi router this can occasionally affect the range of the Wi-Fi.

To rectify this please move your Sure Signal further away from your router (there is no need to move it further than the supplied cable allows).

### Help and support:

Go to [vodafone.ie/suresignal](http://vodafone.ie/suresignal)

\* Note: If you do not have a spare Ethernet port then follow the instructions below:

Connect the included yellow Ethernet cable from the yellow Ethernet port on the Sure Signal to the Ethernet port on your modem. Then plug your existing Ethernet cable from the port labelled PC on your Sure Signal to the Ethernet port on your PC.



## What do the lights mean?

