



vodafone

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MR FISNIK FSHAZI
17 GRASGARTH CLOSE
LONDON
W3 9HS



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PAID - on 10/11/2017
03/11/17
Payment Auth. code: 004933

Dear Customer,

RE: ACCOUNT NUMBER 681540264
OUTSTANDING DEBT £12.88

Following the recent cancellation of your service and receipt of the final bill, the above balance is now due for immediate payment.

To make a payment by Debit or Credit Card, please contact the helpline on **03333 048065** (standard call charges apply).

Unless we receive payment within the next 14 days we may:

- Register your account as a bad debt with a credit reference agency. This will be a point of reference for future companies providing credit and may therefore affect your ability to obtain credit in future.
- Instruct a Debt Collection Agency to collect the payment on our behalf. If we do, you will have to pay additional fees of up to 15% of the original bill charges due to the costs incurred by us as a result of your breaking the terms of this agreement. This will not exceed £100 and the amount will be added to your debt by the agency managing your account on our behalf. The charge will not be subject to VAT.

We would like to take this opportunity to thank you for your custom during your time with Vodafone Ltd. and if we can be of any assistance in the future, please do not hesitate to contact us.

Please call **03333 048065** to discuss the options available to you.

Yours faithfully

Vodafone Credit & Collections team
Ref : COLDCC1

Vodafone Limited

PO Box 549, Newbury, RG14 2DQ

Registered Office: Vodafone House, The Connection, Newbury, Berkshire RG14 2FN, England. Registered in England No. 1471587

