

YEAR	MONTH	PAYMENT	PAYMENT NOTES	VODAFONE CORRESPONDANCE
2014	JAN-DEC	PAID	Direct debits - paid in full	Nothing
2015	JAN-DEC	PAID	Direct debits - paid in full	Nothing
2016	JAN-DEC	PAID	Direct debits - paid in full	Nothing
			24 month contract ended. Direct debit payments continued to be taken.	
2017	JAN	PAID	£14	Nothing
2017	FEB	PAID	£14	Nothing
2017	MAR	PAID	£14	Nothing
2017	APR	PAID	Last direct debit £14.00	I called to cancel 01 APR 17. I no longer needed the account. I spoke to a girl. She stated no further payments required and last payment would be taken in APR 17. I asked for confirmation of contract termination. Nothing received.
2017	MAY	PAID	Paid according to noddle credit report	Nothing
2017	JUN	LATE	One month late according to noddle credit report	Nothing
2017	JUL	?	?	Nothing
2017	AUG	?	?	Nothing
2017	SEP	?	?	01 SEP 17. Sorry to hear your leaving email from Vodafone.
2017	OCT	?	?	Nothing
2017	27-Nov	?	?	Email received stating debt of £25.84 to pay (must pay in 14 days)
2017	04-Dec	PAID	Paid £25.84	Spoke to Nyle Jones via telephone. Payment reference - P226458897
2018	JAN - FEB			Many emails back and forth as for resolution on this. Standard template email responses received. Nothing resolved. Vodafone continually ignored my questions.